

## Can't Lock Thin Client

**Problem:** When you try to lock a Wyse Thin Client you notice that either the "Lock" option is not there when you hit Ctrl Alt Del or when you click on "Start" and click on the arrow beside the "Shut Down" button you notice that the "Lock" option is grayed out.

**Solution:** To fix this issue you will need to make sure that you are logged in on the Thin Client under an account that has Administrative privileges. Next go to "Start/Run" and type in "Regedit" and click on "OK". **Note: MAKE SURE YOU BACKUP THE REGISTRY. IF YOU DIDN'T OR EVEN IF YOU DID AND SOMETHING BREAKS THAT IS ON YOU. I AM NOT RESPONSIBLE FOR ANYTHING YOU DO OR DON'T DO TO YOUR MACHINE.** Once the registry has opened and you have backed it up you will need to click on the word "Computer" in the "Left Pane" in the Registry window so that it is highlighted. Now go to the menu at the top and click on "Edit/Find". When the "Find" dialog box pops up you will need to type the following without the quotes "DisableLockWorkstation" and then click on "Find Next". Once it finds the first DWORD called "DisableLockWorkstation" then on the right-hand pane you will need to Double-Click on it so that the edit window comes up and you will need to change the value to "0" without the quotes. If it is already set to "0" then hit the F3 key to "Find" The Next Value. There are a total of 3 "DisableLockWorkstation" DWORDS that need to be changed. Once you have changed all of them to "0" you can exit the registry and test whether or not the user can lock the Thin Client which at this point they should be able to do.